Important information about coming into hospital

It is essential that you read and follow this advice if you are coming into hospital for an outpatient appointment, procedure or scan.



Masks are still required in some wards and clinical areas to protect our most vulnerable patients. Our staff may ask you to wear a mask in those areas



Staff will ask if you have been vaccinated – this is so that we can keep the vulnerable people in our hospital safe.



If you are having a procedure, you may need to take a coronavirus test. Your team will let you know if this affects you.



Please contact us if you have:

 Symptoms of COVID-19, have tested positive, or live with someone who has tested positive in the last 10 days

We may need to rearrange your appointment.



Please attend your appointment alone. If you or your child need to be accompanied this must be with only one other person.



Use hand gel or wash your hands when you arrive and keep a distance between you and others to reduce the risk of transmission.



If you have been shielding at home or are at higher-risk, please let us know and we can offer you some advice about your appointment.

If you need to make any changes to your appointment, please call the contact number on your appointment letter. You can find out more information about our services including visitor information on our website: www.newcastle-hospitals.nhs.uk

